

Lyondell and Equistar create products that make people's lives better, safer and healthier. We provide the basic chemical blocks that go into clothing, food packaging, home building materials and automotive parts, making them lightweight, durable, shatterproof and more energy efficient. We are proud to be part of an important industry that provides products that improve the quality of people's lives.

We contribute to the North Channel Area by operating responsibly, creating quality jobs and enhancing the economic vitality of the community. The Channelview complex's commitment to sustainable growth balances our responsibility to provide economic value for our stakeholders, while respecting the social concerns of the community in which we operate, and demonstrating care for the environment around us.

www.lyondell.com

www.equistar.com

For more information call

281-862-4000.

CAER line

Community Awareness Emergency Response line

CAER LINE: 281.476.2237

East Harris County Manufacturers Association (EHCMA) sponsors the CAER line and FirstCall as free public services.



Your connection to:

- Emergency information about industrial facility incidents or transportation incidents involving a rail car, tanker truck, pipeline or marine vessel that may require public protective action
- General information about flaring, smoke, noise, nuisance odors, drills or training not requiring public protective action
- Shelter-in-place instructions
- Odor reporting

FIRSTCALL

The FirstCall system allows the automated notification of selected geographical areas by telephone in the event of a natural disaster or other emergencies that might require special actions on the part of local residents. The system can provide customized telephone notifications to large numbers of residences and businesses reliably and in a short amount of time.

COMMUNITY ALERT SYSTEM

The Lyondell and Equistar system uses a distinct 'whip' tone community siren to attract the public's attention when action should be taken and a limited range radio station, 1640 AM, to communicate information about the emergency. These sirens activate in the event of a chemical emergency which may affect citizens. The five sirens of the Channelview Area Community Alert System surrounding the Lyondell and Equistar facilities are tested at 12:00 noon on the first day of each month. A 'buzzer' sounding siren is used to indicate an 'All Clear.'

ALERT RADIO 1640 AM

Alert Radio 1640 AM communicates information about non-routine operations at the Lyondell or Equistar facilities and to provide information to the public near our plants should an emergency occur that required them to take action.

Lyondell Chemical Company and Equistar Chemicals, LP are not responsible for the accuracy of the information contained in this resource guide.